REMARKS

Claims 10-18 are pending in the present application. Claim 18 was amended to correct informalities. No new matter has been introduced as a result of the amendments.

The drawings were objected to because elements in FIG. 1 (e.g., "VST") purportedly corresponded to German acronyms for identifying the element. Applicants submit that there is nothing objectionable about the use of acronyms (German or otherwise) for identifying elements in the drawings, so long as the identification is clear and consistent with the rest of the disclosure (37 C.F.R. §1.84(p); MPEP 608.02). Accordingly, Applicants respectfully submit the rejection is improper and should be withdrawn.

Claim 18 was objected to for informalities. In light of the present amendment, Applicants respectfully submit the objection has been overcome. Withdrawal of the objection is earnestly requested.

Claims 10-18 were rejected under 35 U.S.C. §103(a) as being unpatentable over *Gawrys et al.* (US Patent 5,008,930) in view of *Diesel et al.* (US Patent 4,723,273). Applicants respectfully traverse these rejections.

Specifically, the cited art, alone or in combination, fails to teach "establishing a data connection via a data interface by the group processor of the calling operator; sending the first data record via a data channel to the called operator; and establishing a connection in the data channel up to the calling operator via a group processor in the line group of the called operator" as recited in claim 10 and similarly recited in claim 14.

Gawrys discloses a communication system that has a number of agent terminals allocated, where external calls directed to a call center are switched to a free agent via a CBX system or an ACD system (col. 2, lines 27-60). Caller-specific bits of information are obtained the CBX or ACD systems (e.g. calling party number and called party number), and from these caller-specific information items, subscriber-specific information items are queried from a data base allocated to the call center (host system 18; col. 5, lines 3-13) and are displayed at a terminal that is allocated to the respective agent terminal or, respectively, are displayed at a window (host window 56, 57). According to *Gawrys* a call switched at a first agent terminal can be further switched to another agent terminal where the host data base 18 allocates an index number to the subscriber-specific information items that are shown at the terminal. The index

number is stored in the host data base and the respective agent terminal, and on the basis of the index numbers, the information items are displayed at the respective agent terminal (col. 9, lines 50-54).

However, the communication system of *Gawrys* does not switch subscriber-specific information items from a first agent terminal to a second agent terminal through a data connection via the data interface, but instead allocates an *index number via an intermediate database* (i.e., host system) in which the information items are stored. In fact, the teaching of *Gawrys* establishes that direct transmission of screen information items is not possible, since agent terminals are allocated to two different host database systems (FIG. 5, col. 10, line 55 –col. 11, line 5). Voice call data and UUI data, in the framework of the transfer of an external call from the agent terminal 14_1 to the agent terminal 14_2, are switched via the PBX13 and a bridge and via the communication system 11 to a further PBX13_1. The database 18_1 allocated to the second agent terminal 14_2 would not recognize the transferred index number (col. 10, lines 60-65 "would not recognize such index number").

Furthermore, *Diesel* does not solve the deficiencies of *Gawrys*, discussed above. *Diesel* merely disclose a method for the specific forwarding of calls incoming at a switching center to a further subscriber. The configuration of *Diesel* only discloses the standard-conform exchange of signaling messages during the setup of a voice connection between station 1030 and station 1040 whereby the exchange is long predetermined in an ISDN environment (see col. 4, line 49 - 54). The Office Action attempts to equate the claimed feature "position information of the operators" with the "called party extension" described in *Diesel*, however this is incorrect. The locality of the communication terminal devices 1030, 1040, 1050 is always stationary since operators of different locations (such as a private apartment, office building or another arbitrary location) must register at a respective switching center VSD whose position is always known.

In light of the above, Applicants respectfully submit that claims 10-18 are both novel and non-obvious over the art of record. Applicants respectfully request that a timely Notice of Allowance be issued in this case. If any additional fees are due in connection with this application as a whole, the Examiner is authorized to deduct such fees from deposit account no. 02-1818. If such a deduction is made, please indicate the attorney docket no. (0112740-336) on the account statement.

Respectfully submitted,

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